

## FastMail™ relies on Truedomain to protect against email phishing attacks.

Email receivers and mailbox providers like FastMail bear the brunt of phishing email traffic on their networks. Phishers clog up servers with phony emails, create increased risk of malware distribution across networks and drive up technical and customer support costs. Truedomain delivers true zero-hour protection by preventing email phishing attacks from reaching their intended targets, keeping consumers safe and networks phishing-free.



FastMail provides fast & feature-rich email and file storage for individuals, businesses, families and IT support resellers. The company has been providing email accounts for over 10 years, and has built a reputation for ultra-fast mail service, high reliability and quick response to their customers' needs. FastMail supports approximately 300,000 mailboxes with a worldwide customer footprint.

***"It has been very easy to deploy. The milter works well, has been perfectly stable and uses negligible extra CPU power."***

***-Rob Mueller  
CTO, FastMail***

Contact us at (650) 418-8111 or [info@truedomain.net](mailto:info@truedomain.net) to learn how you can protect your business and your customers from phishing.

### The Problem

Like all email receivers, FastMail faced an ever-increasing flow of spoofed email and phishing attacks on its network. Not only does the additional traffic take a toll on FastMail's system performance, but each attack also brings new risk that user accounts could be compromised or malware could be surreptitiously spread across FastMail's infrastructure.

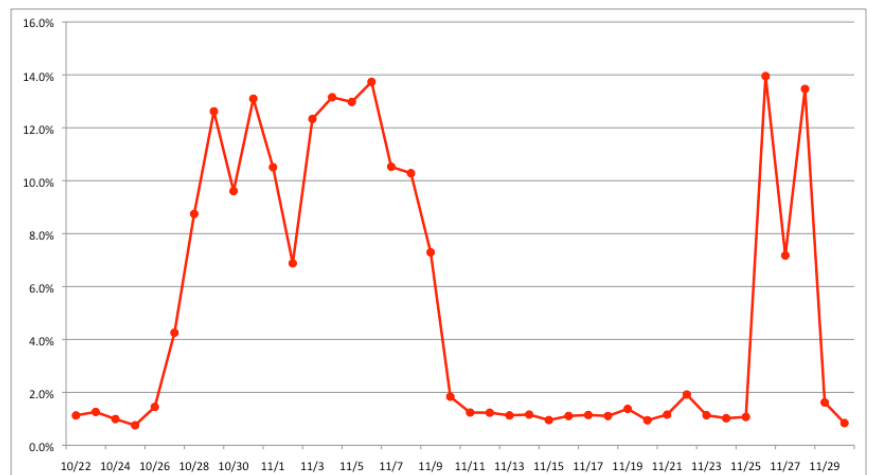
### The Solution

Rather than implementing the infrastructure and operational resources to authenticate incoming email and protect against phishing attacks itself, FastMail turned to the Truedomain Antiphishing Network™ service to do the heavy lifting. Deployment was quick and straightforward, taking less than a week to integrate with the Truedomain milter with all of FastMail's MTAs.

All incoming email is now authenticated using Truedomain Cloud Authentication, and any phishing attacks targeting domains protected in the Truedomain Network are blocked prior to reaching their intended targets. With the Truedomain solution, FastMail can also visually identify authenticated email with a trust icon in the inbox so its users know those emails are safe before opening them.

### The Results

Truedomain started to deliver benefits the moment FastMail went live. As evidenced by the graph below, spoofed and phishing email accounts for roughly 3% on average of the total email volume for the domains being protected, but peaks at almost 15% of total volume during focused phishing attacks.



"We really did see results right away" says Mr. Mueller. "Not only has Truedomain identified multiple major phishing attacks targeting our customers – which is obviously key to our ability to offer safe & secure services – but the capability to visually identify emails that have successfully authenticated helps us communicate the value of that increased safety and security to our customers, which is something few of our competitors can do."